



Advanced Bioncis Update

NCIUA Summer Meeting 2024

15th June 2024

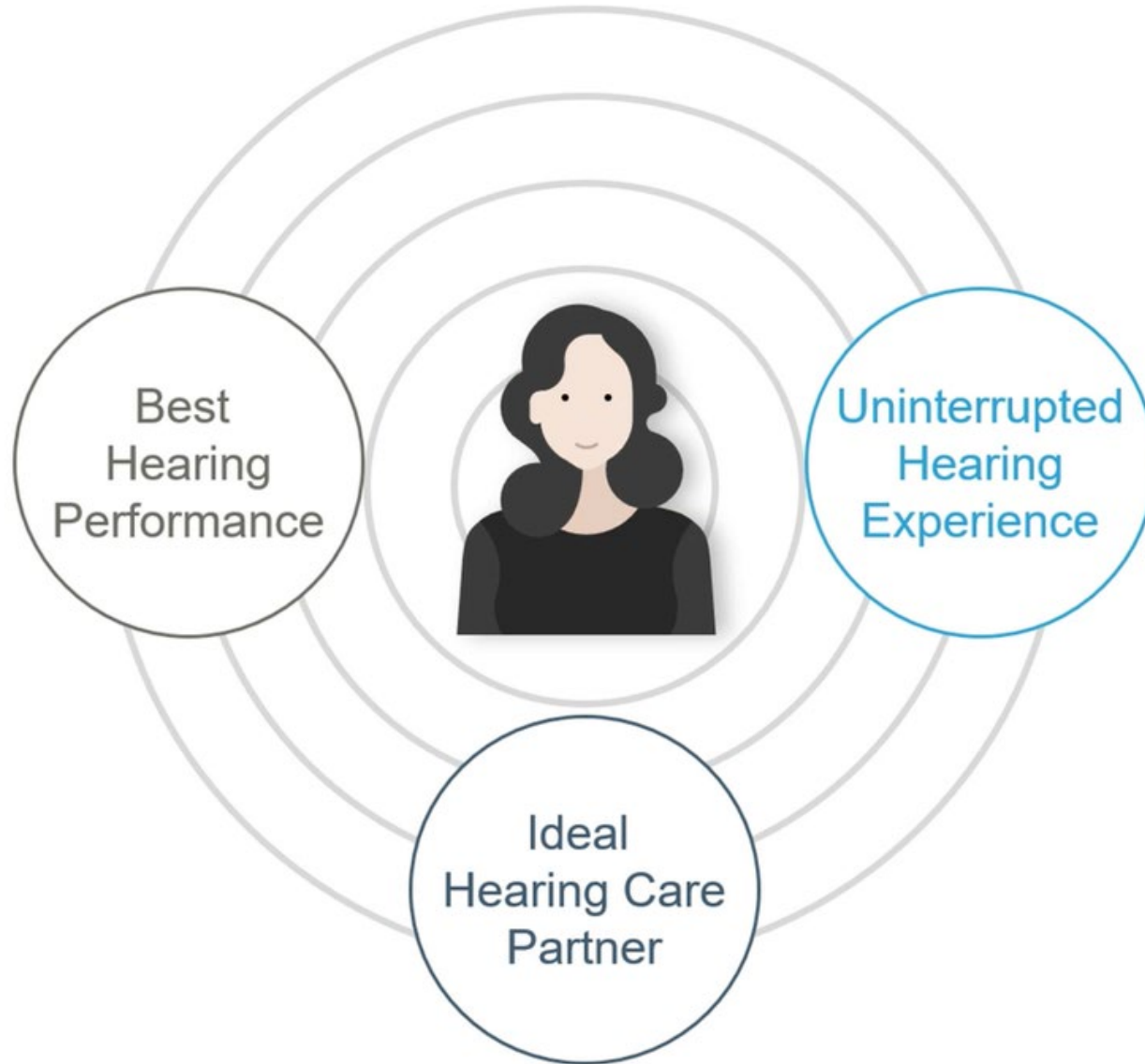
Richard Hughes
Education and Product Manager
&
Shahad Howe
Consumer Engagement Manager

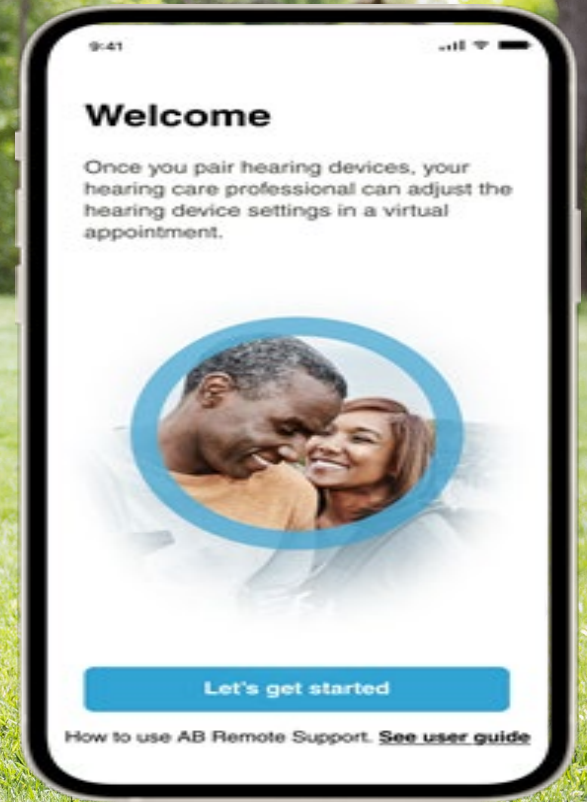


ADVANCED
BIONICS

POWERFUL CONNECTIONS

Advanced Bionics Strategy





Due to Marvel CI's unique Bluetooth capabilities it offers **complete Remote Programming**

The AB Remote Support app turns the recipient's smartphone into a wireless programming interface for Remote Programming.

Remote Programming by Advanced Bionics





Unique Features of AB Remote Programming

EASY

COMPLETE

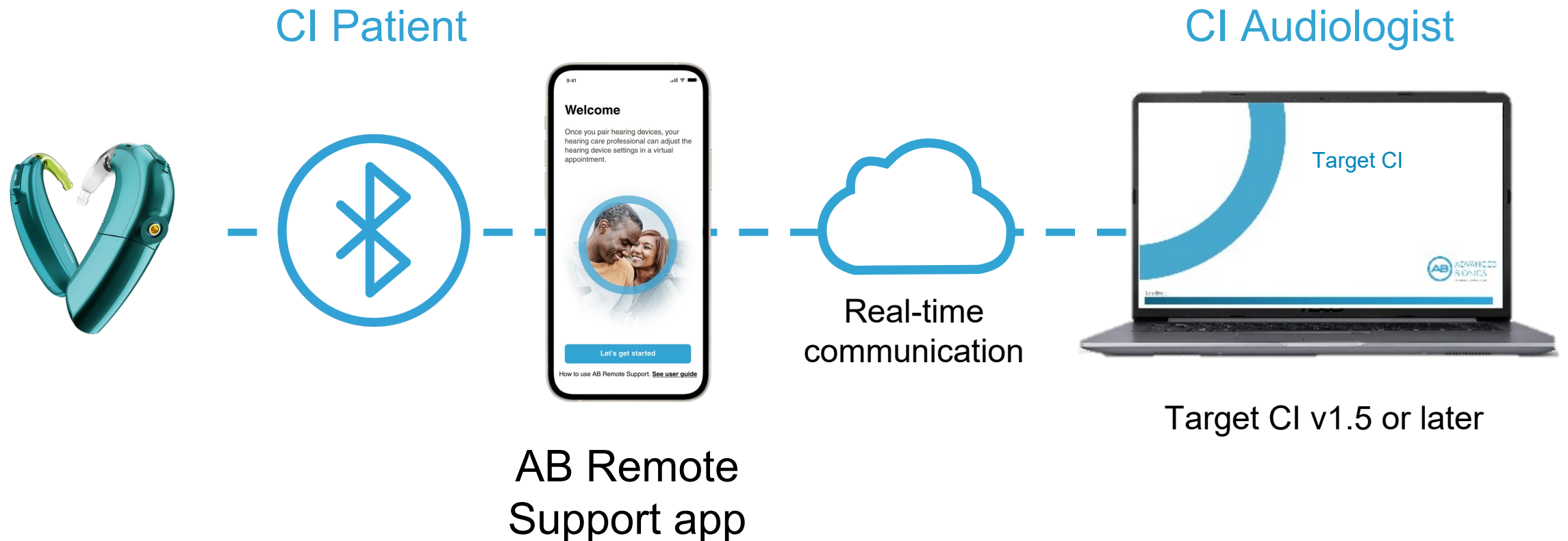
SECURE



How Does It Work?

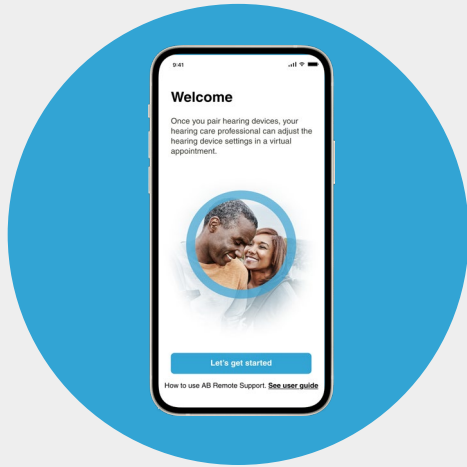


Participating in a Remote Programming session is **quick** and **simple**.



Minimum Recommended Technology

Here's what a recipient needs to participate in Remote Programming.



A smartphone with the
AB Remote Support app
downloaded

*Apple iOS 11 or higher - 2016
Android OS 6 or higher - 2014



A stable internet
connection

*Wi-Fi, LAN or 4G with at least 5
Mbit/s of data transfer connection
for uploads and downloads.



Marvel CI
and/or Link M

*Hearing instrument(s)
programmed in Target CI v1.5

Preparing for Remote Programming

1 Complete an **in-person** programming session.

2 **Download** the AB Remote Support app on the recipient's smartphone.

3 **Pair** the recipient's hearing instruments by following the prompts in the AB Remote Support app.

4 Provide the recipient with the **AB Remote Support app Quick Guide**.

AB BIONICS
POWERFUL CONNECTIONS

AB Remote Support app
QUICK START GUIDE

The AB Remote Support app* allows you to virtually meet with your hearing care professional in a video appointment and to conveniently program your Marvel devices. First, contact your clinic to arrange a virtual appointment. Then, follow the simple steps below to prepare for the remote session.

STEP 1: DOWNLOAD THE AB REMOTE SUPPORT APP

- From the app store, download the AB Remote Support app.

Note: The AB Remote Support app is compatible with Apple iOS 11 and Android OS 6 or higher.

STEP 2: PAIR MARVEL DEVICE(S) TO THE AB REMOTE SUPPORT APP

- Turn on Bluetooth® on your phone.
- Open the AB Remote Support app, and tap *Let's Get Started*.
- Remove and reattach the battery for each hearing device to enable Bluetooth pairing mode. Then, tap *Continue* in the AB Remote Support app.
- Select the device(s) found in the app; then, select *Done*.

Note: Navigate to *Settings > Pair new device*; then follow the above instructions to pair any back-up devices.
Note: The CHROS device does not pair to the Remote Support app for Remote Programming.

- Once pairing is complete, you are ready for the Remote Programming session.

STEP 3: PARTICIPATE IN THE REMOTE PROGRAMMING SESSION

- When joining the remote session at the pre-determined appointment time, select the *Appointment* icon, then select *Continue > Join waiting room*.

NOTE: The first time you join, the AB Remote Support app will prompt you to allow access to your phone's camera and microphone. Select *OK*, when prompted; then allow access to your camera in the phone settings.

- When your hearing care professional joins, select *Join* to start the session.
- You and your hearing care professional will be able to see each other through the video. You will hear your hearing care professional through the phone speaker.
- Participate in the remote session to program and adjust your device settings, just as you would in an in-person programming session.

NOTE: When loudness measurements are conducted, you will not hear sounds in the environment. Use the AB Loudness Rating Chart to provide feedback about the loudness levels.

- Select *Done* after your hearing care professional ends the session.

*The AB Remote Support app is intended for use by persons aged 13 years and older.

Pair hearing devices

Reattach the battery to the hearing device to enable Bluetooth pairing mode. The recommended setting is a fresh set of batteries or charged device.

Before your appointment...

1. Confirm you received your electronic notes before your appointment.
2. Use fully charged or new hearing instruments.
3. Please join waiting room to receive calls.

Join waiting room

The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Sonos AG is under license.

Remote Programming Session



Steps for the AB Recipient

- Open the AB Remote Support app.
- Select the Appointment icon; then, select **Continue**.
- Select **Join waiting room**.
- Select **Join** to start the session.
- **Participate** in the Remote Programming session.



“I’ll benefit from being able to have my appointments in familiar surroundings to see how my settings sound in my real environments. Not only will I **save time**, I will also **save money** by not having to drive that distance, pay for parking and other.”

–G.F., AB recipient

Benefits For AB Patients



Access to care for those living far from their CI Centre



Flexibility and convenience to accommodate busy work and school schedules



Real-world cochlear implant adjustments



Receive the same quality of programming without the cost and time associated with traveling



Freedom to choose where to receive healthcare





Thank you for listening!
Any Questions?